

Ministry of Health & Family Welfare
Department of Health
Directorate General of CGHS
Office of the Director, CGHS

F. No.S-11011/90/2016-CGHS/(HEC)/AYUSH/PT-1.

Nirman Bhayan, New Delhi-11 Dated the A November, 2017

## OFFICE MEMORANDUM

Subject: Empanelment of AYUSH Hospitals / Centers and revision of rates under CGHS
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With reference to the above mentioned subject the undersigned is to state that the matter regarding revision of rates of AYUSH treatment procedures and new empanelment under CGHS has been under consideration of this Ministry for quite some time. In this regard it has now been decided to revise CGHS rates and treatment procedures under AYUSH largely based on the rates and treatment procedures notified by the Ministry of AYUSH for the Insurance sector and initiate new empanelment process of Ayush Hospitals under CGHS as per the details prescribed in the succeeding paragraphs.

- (a) It is clarified that the procedures suffixed with package treatment in annexure A2, Y2, N2, U2 &S2 are "Package treatment" and reimbursement shall be limited to the package rates.
  - (b) The 'package rate' includes all charges pertaining to a particular treatment/procedure including registration charges, admission charges, accommodation charges, cost of medicines, Panch Karma charges, Room charges, charges for Kshar sutra operation/procedure charges Doctor/Consultant visit charges, Monitoring charges, operation theatre charges, procedural charges/Surgeon's fee, cost of disposable surgical charges and cost of all sundries used during hospitalization, routine investigations, physiotherapy charges etc. This also is inclusive of all sub-procedures and related procedures to complete the treatment.
  - (c) No additional charge on account of extended period shall be allowed if that extension is due to any improperly conducted procedure.
  - (f) Ward entitlement and rates for room charges will be as prescribed for AYUSH treatment under CGHS. Room rent is applicable only for treatment procedures for which there is no prescribed package rate and the accommodation charges shall include charges for occupation of bed, diet for the patient, charges for water and electricity supply, linen charges, nursing charges and routine up-keeping.

- (g) The prescribed rates as indicated in Annexure A2,Y2,N2, U2 & S2 shall become applicable after signing of MoA and acceptance of rates for which a period of 30 days would be given after issuance of notification. The validity of the present MOA will be for a period of 3 years
- 2. The treatment at these empanelled AYUSH Hospitals/Centers may be taken only with the prior authorization/ permission in accordance with the CGHS Rules in force at the time of taking treatment. However no permission is required for emergency admission/treatment. Hospital must have facilities for emergency management of patients.
- 3. For taking treatment from the list of empanelled CGHS Hospitals specific treatment procedure has to be advised by a Government Doctor of concerned stream of medicine. Based on such advice, the beneficiaries are required to take prior permission from CMO in-charge in case of Pensioners, ex-MPs, etc. and from Rajya Sabha Secretariat /Lok Sabha Secretariat as the case may be in case of Members of Parliament and from Registrar General of Supreme Court and the Registrar of Delhi High Court in case of Judges/Serving employees of Supreme Court and High Court respectively and from concerned Ministry /department/Office in case of serving employees and from the concerned autonomous body in case of serving employees and pensioners of autonomous bodies covered under CGHS. For Yoga & Naturopathy Office Memorandum NO. 15/11-21/2009/CGHS (SZ)/CGHS (P) dated 27th October, 2009 will be applicable.
- 4. The AYUSH Hospitals/Centers will not refuse admission/treatment to Central Government Employees or their dependent family members who are not CGHS beneficiaries if they produce certified/ attested copies of identity cards issued by the Government of India and shall not charge more than the prescribed package rates/ rates in such cases. Similarly CGHS pensioners without referrals but with CGHS card would be offered CGHS rates.
- An AYUSH Hospital/centre empanelled as above, whose rates for treatment procedures/tests are lower than the prescribed rates shall charge lower rates.
- The list of CGHS revised rates for Ayurveda, Yoga & Naturopathy, Siddha and Unani are enclosed. These rates are applicable to NABH accredited AYUSH Hospitals and Non-NABH accredited AYUSH Hospitals shall be entitled for 15% lower Rates.
- 7. It has also been decided that only NABH accredited AYUSH Hospitals and AYUSH teaching Hospitals shall be empanelled herein after. The existing NABH accredited AYUSH Hospitals shall be allowed to continue on CGHS panel. The empaneled Non-NABH accredited AYUSH Hospitals are required to obtain NABH accreditation within one year of issue of this notification for continuation of their empanelment under CGHS.
- 8. All Government Hospitals, Autonomous Hospitals funded by Central Government, State Government, Hospitals managed and run by Councils functioning under Ministries, National Institutes funded by Central / State Government are deemed to be CGHS empanelled and the treatments taken in such hospitals shall be reimbursed as per CGHS rates or hospital rates whichever may be less.
- Hospitals shall provide credit facility to the entitled class of CGHS beneficiaries which
  includes CGHS Government pensioners, serving employees of Ministry of Health &
  Family Welfare, Serving employees of DGHS / CGHS and other notified categories:

- 10. Hospital bills in case of pensioners, former Governors, former Vice-Presidents, ex-MPs, Freedom Fighters, etc., shall be submitted to Additional Director of concerned CGHS city through BCA and to Rajya Sabha Secretariat / Lok Sabha Secretariat in case of sitting Members of Parliament.
- 11. The unit rates mentioned in the rate list is inclusive of Man power, medicines and infrastructure hence no other add-on charges to be added to the procedures offered by the hospital. Only doctors visiting fee, one visit per day is permissible.
- 12. Any legal liability arising out of such services, responsibility solely rests on the hospital and shall be dealt with by the concerned empanelled hospital/diagnostic centre. Services will be provided by the Hospitals/Diagnostic centers as per the terms of agreement to be signed by the Hospital and Additional director of concerned city where the hospital is located as per the format of MOA annexed with this O.M
- 13. Facilities shall be provided to CGHS beneficiaries as per their ward entitlement only.
- 14. A hospital empanelled under CGHS, whose normal rates for treatment procedure / test are lower than the CGHS prescribed rates shall charge as per its own rates and will furnish a certificate to the effect that the rates charged from CGHS beneficiaries are not more than the rates charged by them from non-CGHS beneficiaries.
- 15. Private ward is defined as a hospital room where single patient is accommodated and which has an attached toilet (lavatory and bath). The room should have furnishings like wardrobe, dressing table, bed-side table, sofa set, and carpet, TV, Air conditioner and Intercom facility etc. as well as a bed for attendant.
- 16. Semi Private ward is defined as a hospital room where two to three patients are accommodated and which has attached toilet facilities and necessary furnishings along with Air conditioner.
- 17. General ward is defined as halls that accommodate four to ten patients with necessary toilet attachments and furnishings
- 18. Normally treatment in higher category of accommodation than the entitled category is not permissible. However, in case of an emergency when the entitled category accommodation is not available, admission in the immediate higher category may be allowed till the entitled category accommodation becomes available. However, if a particular hospital does not have the ward as per entitlement of beneficiary, then the hospital can only bill as per entitlement of the beneficiary even though the treatment was given in higher type of ward.
- 19. In case of non-emergencies, the beneficiary shall have the option of availing specific treatment / investigation from any of the empanelled hospitals of his / her choice (provided the hospital is empanelled for that treatment procedure / test), after the same has been advised by CMO/SMO in-charge CGHS AYUSH WC/Hospital within the city.
- 20. The CMO/SMO In-charges of AYUSH WCs shall examine and decide the course of treatment to be given to the beneficiary along with tentative duration of days of treatment and not more than 2 weeks in general and in rare cases on the advice of the treating doctor of the empanelled hospital, the treatment can be extended capping to 35 days.

- 21. The empanelled Hospitals shall be a continuous process and the applications in prescribed format shall be examined by a Committee under the chairperson of Addl. Director, CGHS(HQ), Delhi and the applications received in the quarter shall be examined on the last working day of March, June, September and December of the year.
- 22. The shortlisted hospitals recommended for empanelment shall have to sign MOA and submit Performance Bank Guarantee before they are notified as empanelled under CGHS. The private AYUSH hospitals already empanelled under CGHS have to enter in to a new MOA and submit PBG within 30 days for continuation of their empanelment. Non-NABH Accredited AYUSH Hospitals, already empanelled under CGHS are required to obtain NABH accreditation within one year for continuation of their empanelment.
- 23. This issues in suppression of all earlier O.Ms related to CGHS AYUSH empanelment.

A copy of this OFFICE MEMORANDUM along with Application form with annexures and annexures of A1, A2, Y1Y2, N1N2, S1S2 & U1U2 is placed on the website of Ministry. http://www.cghs.gov.in/

(Dr.D.C.Joshi) Director, CGHS

To

- 1. All Ministries / Departments, Government of India
- 2. Director, CGHS, Nirman Bhawan, New Delhi
- 3. Addl. DDDG (HO)/ Addl. Director (HQ), CGHS
- 4. All Additional Directors / Joint Directors of CGHS Cities / Zones
- 5. All Pay & Accounts Officers under CGHS
- 5. Additional Director (HQ) / Additional Director (SZ), CGHS, New Delhi
- Advisers AYUSH, Block B, GPO Complex, Pandit Bhagwan Sahay Vats Vitthi, INA Colony, New Delhi, Delhi 110023
- 7. JD (Gr.)/JD(R&H), CGHS Delhi
- 8. CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan. New Delhi
- 9. Estt. I/ Estt. II/ Estt. III/ Estt. IV Sections, Ministry of Health & Family Welfare
- 10. M S Section. Ministry of H&FW
- 11. Admn.I/ Admn.II Sections of Dte.GHS
- 12. Rajya Sabha / Lok Sabha Secretariat
- Registrar, Supreme Court of India /Delhi High Court Sher Shah Road New Delhi Punjab & Haryana High Court, Chandigarh
- 14. U.P.S.C.
- 15. Finance Division Ministry of H&FW
- Deputy Secretary (Civil Service News), Department of Personnel & Training, 5<sup>th</sup> Floor, Sardar Patel Bhawan, New Delhi.
- PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary (HR)/ Secretary (AIDS Control), Ministry of Health & Family Welfare
- 18. PPS to DGHS / AS&FA / AS (DG) / AS&DG (NACO) NRHM
- 19. Swamy Publishers (P) Ltd., P. B. No. 2468, R. A. Puram, Chennai 600028.
- 20. M/s. of all Hospitals and diagnostic centres being empanelled.
- 21. Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi

- 22. M/s. Bahri Brothers 742- Lajpat Rai Market Delhi-110006
- 23. M/s. Nabhi Publications Post Box No. 37 New Delhi -110001
- 24. All Staff Side Members of National Council (JCM) (as per list attached)
- Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg,
- 26. All Offices / Sections / Desks in the Ministry
- 27. Nodal Officer, CGHS (MCTC) with the request to upload the O.M. on the website of the CGHS.
- 28. Guard File

## ANNEXURES:

- Application form for seeking new empanelment along with other required forms
   Draft for MOA to be signed on Re 100 Seems
- Draft for MOA to be signed on Rs 100 Stamp paper between the CGHS and empanelled Hospital
- 3. List of Ayurvedic treatment procedures and rates
- 4. List of Yoga and naturopathy treatment procedures and rates
- 5. List of Siddha Disease treatment procedures and rates
- 6. List of Unani Disease treatment procedures and rates